PROCEDURE

In this document:

- “Instructor” refers to any faculty member who teaches an on-campus or off-campus practice course within the Faculty of Nursing.
- “Student” refers to any Student enrolled in the University of Calgary College Undergraduate Nursing Program.
- “Nursing Practice Course Coordinator (NPCC)” refers to any faculty who is the Instructor of Record for an undergraduate level practice course within the Faculty of Nursing.
- “Student Progress Report” is a document that is intended to summarize the student practice issues/challenges identified, and to communicate and document concerns with Student performance in the practice area before starting a learning plan.
- “Learning Plan” is a document that is intended to communicate and document concerns with Student performance in the practice area and to provide strategies for Student success.

Purpose of Student Progress Report:

- To provide a communication tool for the instructor to document progress, inform student on nursing practice concern(s), and to identify if a learning plan is needed.
- To document and communicate student practice concerns in order to support student success.
- To identify if a learning plan is needed to support student progress and performance.
Process of Student Progress Report:

The progress report is created by the instructor and discussed with the student.

- Instructor identifies practice concern(s).
- Instructor meets with the student to discuss specific areas of concern, providing examples from practice.
- Student and Instructor discuss the issues and then create an action plan to meet the learner outcomes
- Instructor documents issues and action plan using the template below
- Instructor monitors performance and provides feedback to student about progress
- Instructor documents performance improvement and/or continued concerns and related communications with the student.
- If concerning practice continues, Instructor notifies Nursing Practice Course Coordinator (NPCC) to discuss the need for a learning plan.

*For term 8 students, the Faculty Advisor (FA) requests: 1) written examples from practice from the preceptor(s), 2) documentation of the student/preceptor communication of identified concern(s).
Nursing XXX
Student Progress Report

Student Name: __________________________________________
Student UCID: __________________________________________
Instructor/ Faculty Advisor Name: __________________________________________
Preceptor Name(s) (if applicable): _________________________________

<table>
<thead>
<tr>
<th>Date</th>
<th>Issues/Challenges Identified and Discussed with Student</th>
<th>Examples from Practice</th>
<th>Action Plan</th>
<th>Performance Updates</th>
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Purpose of Learning Plan:

A Learning Plan is created to support Student success. The Learning Plan will document and communicate concerns with Student performance in the practice area and provide strategies for Student success.

The learning plan should be created by the Instructor in collaboration with the NPCC and the Student in the following circumstances:

- Student is demonstrating potentially unsafe and/or unprofessional practice behaviours
- Student is not progressing as well as they should
- Student has been absent from practice (on or off campus) and may be at risk of not meeting the course learner outcomes/behavioural indicators by the end of the practice course.

Process:

1. The Instructor advises the NPCC of the performance issues that have been identified. The NPCC must be consulted and kept apprised throughout the process.

2. The Instructor and the NPCC create the learning plan together using the template provided. The Student collaborates with the Instructor to determine strategies for success and may also be involved in other elements of the Learning Plan. The following must be identified (see Appendix A for example):
   a) Area(s) of concern: Briefly state area(s) of concern
   b) Specific examples from practice: Clearly state all examples related to each concern, including dates if known
   c) Related behavioural indicator(s): State behavioural indicator(s) including description and number.
   d) Performance/behaviour Student must demonstrate to pass: Describe the behaviour(s) the Student will display that will indicate the behavioural indicator has been met.
   e) Strategies for success: Outline what the Instructor and the Student or others involved will do or put in place to assist the student. For example, attending the Clinical Simulation Learning Centre (CSLC), reflecting on error(s), reviewing related theory.

3. The NPCC must review the Learning Plan prior to implementation and send a copy to the Associate Dean of Undergraduate Practice Education.

4. The Instructor and Student agree to meet at a mutual private area, confidential and safe to review the Learning Plan. The Student and Instructor sign the Learning Plan and each keep a copy. The Instructor provides a signed copy to the NPCC within one week. The NPCC adds their signature and provides a signed copy to the Instructor within one week. The signature of the Student indicates that they have had the opportunity to review and discuss their clinical performance with their Instructor; it does not imply agreement.
5. Instructor/NPCC to check in on student’s status and to provides the UCalgary student wellness resources
   a. https://www.ucalgary.ca/wellness-services
   b. https://www.ucalgary.ca/wellness-services/services/mental-health-services

6. In Nursing 599, the Instructor shall notify the preceptor of the learning plan and request specific feedback on student progress in the area(s) of concern.

7. In the event that the Student changes practice sites and / or Instructors during the course, the Learning Plan will be provided to the new Instructor by the initiating Instructor and will continue to be in effect.

8. The Student and Instructor meet at planned intervals to review progress. Once it is deemed that a student has successfully addressed an area of concern, the Instructor documents the date in the column provided in the learning plan.

9. Upon successful completion of the Learning Plan, the Instructor and Student sign and date the Learning Plan in the spaces provided.

10. If the Student is progressing but has not met all the learner outcomes/behavioural indicators at the completion date of the Learning Plan, the Instructor consults with the NPCC to determine if the Learning Plan may be extended. If the Learning Plan is going to be extended, then the revised date is documented on the Learning Plan and signed by the Student and Instructor in the spaces provided.

11. The Instructor determines if the Student has met the requirements of the Learning Plan. If the Student does not meet the requirements of the Learning Plan, the Instructor consults with the NPCC and meets with the Student and at the discretion of Associate Dean, an advocate may be present. The Instructor documents “Unsuccessful” in the space provided and signs the Learning Plan.

12. The Instructor retains the signed Learning Plan and submits it to the NPCC with the Student’s mid-term and final evaluations at the end of term.

13. The NPCC submits the Learning Plan to the Coordinator, Undergraduate Programs, following the course end date for placement in the Student file.

**Points of Emphasis:**

The following points of emphasis, when followed, will ensure clear and transparent communication that supports both the Student and the Instructor.

1. **Clear Communication**

   When an Instructor has noted pattern(s) of behavior that are not meeting the course learner outcomes/behavioural indicators, it is important that the Student is informed as soon as possible after the Instructor has noted the concern and that the information is shared with the student verbally and in writing. A Student should be aware of their progress throughout the term. The Instructor advises the Student that they are at risk of failure upon implementation of the Learning Plan. Planned communication at scheduled intervals will occur between the Student and Instructor for the duration, and at the end, of the learning plan. Instructor reviews specific examples (Instructor’s anecdotal notes/preceptor feedback) with the Student. Student reads and initials the Instructor notes on student progression.
2. Documentation

An essential responsibility of the Instructor is to document the Student’s progress in relation to the learning plan. The Instructor will support progress by citing specific examples and sharing this with the Student. The Student identifies their learning achievements and reports to the Instructor on a regular basis. There are two key points in relation to documentation:

a) Documentation must be specific and present clear evidence of accomplishment, or lack thereof, relevant to the behavioural indicators and the Learning Plan; and

b) Instructors must keep anecdotal notes to support observations, level of achievement, success or failure. Documentation tracks progress and also provides evidence should it be needed.

3. Review of Student File

The NPCC may access Student evaluations from previous courses when the Associate Dean, Undergraduate Programs or the Associate Dean, Undergraduate Practice Education determines that it will either benefit the Student or protect the safety of the patient.

7. Any Instructor who determines that a Student is not meeting the clinical practicum expectations of the Faculty of Nursing or otherwise poses a risk to Client health & safety; or public health more general, will initiate a Practicum intervention. The clinical practicum expectations are based on the CRNA and CNA nursing standards. Refer to the Practicum Intervention Operating Standard and Practice document. This will need to be determined in collaboration with NPCC and Associate Dean, Undergraduate Practice Education.

Related Policies and Practice document:

Faculty of Nursing: Undergraduate Student Files

Faculty of Nursing: Management and Retention of Anecdotal Notes, Mid-Term Formative Evaluations, Learning Development Plans and Summative Evaluation.

FACULTY OF NURSING: Practicum Intervention (Operating Standards and Practices)
**Nursing XXX**  
**Learning Plan**

Student Name: __________________________________________  
Student UCID: __________________________________________  
Instructor Name:  __________________________________________  
Commencement Date of Learning Plan: __________________________________________  
Completion Date of Learning Plan: __________________________________________  

**TERMS OF LEARNING PLAN**

____________________________ is presently enrolled in Nursing XXX. As the course Instructor, I have identified certain clinical performance areas that the Student has not met at this time.  _____________________ must achieve a satisfactory level of performance in the areas outlined below by _________________ [Date].  
Successful completion of the following is part of the requirements to achieve a passing grade.

<table>
<thead>
<tr>
<th>Area of Concern</th>
<th>Examples From Practice</th>
<th>Related Behavioural Indicator(s)</th>
<th>Performance/Behaviour(s) Student Must Demonstrate</th>
<th>Strategies For Success (Developed in collaboration with the Student)</th>
<th>Date of Achievement</th>
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</table>

Failure to meet the terms of the Learning Plan or unsatisfactory performance in relation to this Learning Plan will result in failure of the course. It is expressly understood that successful completion of this Learning Plan does not automatically result in a successful completion of the course. All related course learner outcomes/behavioural indicators must be met by the end of the course.
The signature of the Student indicates that they have had the opportunity to review and discuss their clinical performance with their Instructor; it does not imply agreement.

____________________________      ___________________________           ______________________________
Student Signature        Instructor Signature                  Nursing Practice Course Coordinator Signature

____________________________      ____________________________  ____________________________
Date Signed        Date Signed                   Date Signed

**STUDENT PROGRESS REPORT**

☐ Student is progressing but has not yet met the learner outcomes identified in the Learning Plan. Learning Plan will be extended to _____________ (date).

☐ Successfully completed

☐ Unsuccessful

Instructor Signature: ___________________________ Date: __________________

Student Signature: ___________________________ Date: __________________
Appendix A

SAMPLE: Learning Plan Chart

<table>
<thead>
<tr>
<th>Area of Concern</th>
<th>Examples from Practice</th>
<th>Related Behavioural Indicator(s)</th>
<th>Performance/Behaviour(s) Student Must Demonstrate</th>
<th>Strategies for Success</th>
</tr>
</thead>
</table>
| Unable to plan and carry out nursing care | • Unable to articulate the steps required for tracheal suctioning despite having a patient with a tracheostomy 2 times previously this term (Feb. 14)  
• Did not complete vital signs as ordered (Jan. 20, Feb. 14)  
• Did not recognize the significance of the patients drop in pulse and did not report the change in pulse to the RN (Jan. 20) | Practices safely. (II.a)  
Supports clinical activities using evidence-based literature, course acquired knowledge, institution policies and procedures, and nursing theories. (V.a)  
Identifies and communicates concerns/safety risks of patients, families, self, and the health care team as appropriate. Applies appropriate strategies to support safe care. (II.c) | • Prepare a plan for nursing care (1-3 priorities and related interventions) for the patient and discuss with the NI at 0900  
• After each shift meet with NI to evaluate care provided (were medications and procedures completed on time, report on the 1-3 nursing priorities with assessment of the effectiveness of the interventions)  
• Review procedures as needed in advance of performing them with a patient  
• Perform all procedures on time and safely  
• Report all vital signs outside of normal range to the RN | • Review current and past course materials as needed to build knowledge base  
• Practice skills in the CSLC  
• Develop a care plan daily to increase knowledge and clinical reasoning  
• Practice self-care |
<table>
<thead>
<tr>
<th>Area of Concern</th>
<th>Examples from Practice</th>
<th>Related Behavioural Indicator(s)</th>
<th>Performance/Behaviour(s) Student Must Demonstrate</th>
<th>Strategies for Success</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medication safety</td>
<td>• Administered medication by the wrong route. Gave PR medication by PO route (Jan. 10)</td>
<td>Practices safely. (II.a)</td>
<td>• Consistently prepare and administer medication following safe medication practices</td>
<td>• Review the Nurs 489 medication administration on-site practice materials</td>
</tr>
<tr>
<td></td>
<td>• Administered medication early. Q6 h PRN ibuprofen given 4 hours after the last dose (Jan. 20)</td>
<td>Supports clinical activities using evidence-based literature, course acquired knowledge, institution policies and procedures, and nursing theories. (V.a)</td>
<td>• Consistently follow the 7 rights and 3 checks of medication administration</td>
<td>• Practice skills in the CSLC</td>
</tr>
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<td>• Medications were left at the patient’s bedside (Jan. 20)</td>
<td></td>
<td>• Consistently follow the University of Calgary Faculty of Nursing Medication Administration policy</td>
<td>• Develop a method for organizing medication administration times that will work for you and help to prevent late administration of medications</td>
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<td>• Administer medications within 30 minutes of the time on the order unless the patient condition warrants that medications be held</td>
<td>• Consult with primary nurse prior to administering PRN medications</td>
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<td>• If medications are late or held notify primary nurse</td>
<td>• Review the CRNA Medication Guidelines (2021).</td>
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<td>• Do not leave medications at the bedside</td>
<td><a href="https://nurses.ab.ca/media/3lfhdrrg/medication-management-standards-mar-2021.pdf">https://nurses.ab.ca/media/3lfhdrrg/medication-management-standards-mar-2021.pdf</a></td>
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| Professional behavior | • Has not submitted the required number of examples for learner outcomes in anecdotal notes since the term began (6 learner outcomes are overdue as of Feb. 24)  
• Has not developed and completed a make-up plan for 12 hours of mandatory time that was missed  
• Is not communicating openly with the project team during on and off campus practice. Is not demonstrating engagement and curiosity for learning. | Maintains professional behaviour, attitude and appearance including but not limited to: Demonstrates enthusiasm and motivation towards clinical practice. Arrives to clinical experiences at assigned time. Completes course requirements as assigned. Maintains fitness to practice. (I.c)  
Demonstrates commitment to learning by: seeking out learning opportunities; actively participating in discussions; gathering and sharing of evidence. (I.f) | • Submits 6 examples for behavioural indicators in anecdotal notes by (date)  
• Develops and completes make-up plan as agreed by the Instructor by (date)  
• Demonstrates active engagement with project team by contributing a minimum of 3 times during each project meeting | • Enters at least two examples into anecdotal notes immediately following project team meetings  
• Send proposed make-up plan to Instructor within 2 days of signing this learning plan  
• Practices contributing to conversations outside of project meetings as well as during project meetings |
START: Inform Student when a pattern of performance/behaviour has been observed and Student is not meeting course learner outcomes/behavioural indicators

Advise Nursing Practice Course Coordinator (NPCC) of concerns and together determine the need for Learning Plan

Learning Plan Required

Yes

Instructor and NPCC create Learning Plan using the template. NPCC reviews Learning Plan prior to implementation and sends a copy to the Associate Dean, Undergraduate Practice Education

No

Instructor signs Learning Plan and gives copy to Instructor.

Instructor documents Student’s progress in relation to the Learning Plan.

Instructor assess Student Performance Improves.

No

Review Learning Plan regularly with Student to ensure consistent improvement

Yes

Assess performance daily using Learning Plan and review anecdotal notes with Student.

In conjunction with NPCC, review summative evaluation with Student outlining “fail” status.

NPCC refers Student for appointment with the Associate Dean, Undergraduate Practice Education, to discuss right to appeal.

Continue Student education, evaluation, & feedback

Instructor reviews Learning Plan with Student.

Student Performance Improves

No

Develop summative evaluation in conjunction with NPCC and identify “fail” with supporting documentation

Student Performance Improves

No

NPCC signs Learning Plan and gives copy to Instructor.