PROCEDURE

Definition:

In this document:

- “Instructor” refers to any faculty member who teaches an on-campus or off-campus practice course within the Faculty of Nursing.
- “Student” refers to any Student enrolled in the University of Calgary or Medicine Hat College Undergraduate Nursing Program.
- “Learning Plan” is a document that is intended to communicate and document concerns with Student performance in the practice area and to provide strategies for Student success.

Purpose:

A Learning Plan is created to support Student success. The Learning Plan will document and communicate concerns with Student performance in the practice area and provide strategies for Student success.

The learning plan should be created by the Instructor in collaboration with the Nursing Practice Course Coordinator (NPCC) and the Student in the following circumstances:

- Student is demonstrating potentially unsafe and/or unprofessional practice behaviours
- Student is not progressing as well as they should
- Student has been absent from practice (on or off campus) and may be at risk of not meeting the course learner outcomes/behavioural indicators by the end of the practice course.

Process:

1. The Instructor advises the NPCC of the performance issues that have been identified. The NPCC must be consulted and kept apprised throughout the process.

2. The Instructor and the NPCC create the learning plan together using the template provided. The Student collaborates with the Instructor to determine strategies for success and may also be involved in other elements of the Learning Plan. The following must be identified (see Appendix A for example):
a) **Area(s) of concern:** Briefly state area(s) of concern

b) **Specific examples from practice:** Clearly state all examples related to each concern, including dates if known

c) **Related behavioural indicator(s):** State behavioural indicator(s) including description and number.

d) **Performance/behaviour Student must demonstrate to pass:** Describe the behaviour(s) the Student will display that will indicate the behavioural indicator has been met.

e) **Strategies for success:** Outline what the Instructor and the Student or others involved will do or put in place to assist the Student. For example, attending the Clinical Simulation Learning Centre (CSLC), reflecting on error(s), reviewing related theory.

3. The NPCC must review the Learning Plan prior to implementation and send a copy to the Associate Dean of Undergraduate Practice Education.

4. The Instructor meets with the Student in a private area to review the Learning Plan. The Student and Instructor sign the Learning Plan and each keep a copy. The Instructor provides a signed copy to the NPCC within one week. The NPCC adds his/her signature and provides a signed copy to the Instructor within one week.

5. In Nursing 599, the Instructor shall notify the preceptor of the learning plan and request specific feedback on student progress in the area(s) of concern.

6. In the event that the Student changes practice sites and/or Instructors during the course, the Learning Plan will be provided to the new Instructor by the initiating Instructor and will continue to be in effect.

7. The Student and Instructor meet at planned intervals to review progress. Once it is deemed that a student has successfully addressed an area of concern, the Instructor documents the date in the column provided in the learning plan.

8. Upon successful completion of the Learning Plan, the Instructor and Student sign and date the Learning Plan in the spaces provided.

9. If the Student is progressing, but has not met all of the learner outcomes/behavioural indicators at the completion date of the Learning Plan, the Instructor consults with the NPCC to determine if the Learning Plan may be extended. If the Learning Plan is going to be extended, then the revised date is documented on the Learning Plan and signed by the Student and Instructor in the spaces provided.

10. The Instructor determines if the Student has met the requirements of the Learning Plan. If the Student does not meet the requirements of the Learning Plan, the Instructor consults with the NPCC and meets with the Student. The Instructor documents “Unsuccessful” in the space provided and signs the Learning Plan.

11. The Instructor retains the signed Learning Plan and submits it to the NPCC with the Student’s mid-term and final evaluations at the end of term.

12. The NPCC submits the Learning Plan to the Coordinator, Undergraduate Programs, following the course end date for placement in the Student file.

**Points of Emphasis:**

The following points of emphasis, when followed, will ensure clear and transparent communication that supports both the Student and the Instructor.

1. **Clear Communication**

When an Instructor has noted pattern(s) of behavior that are not meeting the course learner outcomes/behavioural indicators, it is important that the Student is informed as soon as possible after the Instructor has noted the concern and that the information is shared with him/her verbally and in writing. A Student should be aware of his/her progress throughout the term. The Instructor advises the Student that he/she is at risk of failure upon implementation of the Learning Plan. Planned communication at scheduled intervals will occur between the Student and Instructor for the
duration, and at the end, of the learning plan. Instructor reviews specific examples (Instructor’s anecdotal notes/preceptor feedback) with the Student. Student reads and initials the Instructor notes on student progression.

2. Documentation

An essential responsibility of the Instructor is to document the Student’s progress in relation to the learning plan. The Instructor will support progress by citing specific examples and sharing this with the Student. The Student identifies his/her learning achievements and reports to the Instructor on a regular basis. There are two key points in relation to documentation:

   a) Documentation must be specific and present clear evidence of accomplishment, or lack thereof, relevant to the behavioural indicators and the Learning Plan; and
   b) Instructors must keep anecdotal notes to support observations, level of achievement, success or failure. Documentation tracks progress and also provides evidence should it be needed.

3. Review of Student File

The NPCC may access Student evaluations from previous courses when the Associate Dean, Undergraduate Programs or the Associate Dean, Undergraduate Practice Education determines that it will either benefit the Student or protect the safety of the patient.

Related Policies:

Faculty of Nursing: Undergraduate Student Files

Faculty of Nursing: Management and Retention of Anecdotal Notes, Mid-Term Formative Evaluations, Learning Development Plans and Summative Evaluation.
Nursing XXX
Learning Plan

Student Name: __________________________________________
Student UCID: __________________________________________
Instructor Name:  __________________________________________
Commencement Date of Learning Plan: __________________________________________
Completion Date of Learning Plan: __________________________________________

TERMS OF LEARNING PLAN

____________________________ is presently enrolled in Nursing XXX. As the course Instructor, I have identified certain clinical performance areas that the Student has not met at this time. _____________________ must achieve a satisfactory level of performance in the areas outlined below by _________________ [Date]. Successful completion of the following is part of the requirements to achieve a passing grade.

<table>
<thead>
<tr>
<th>Area of Concern</th>
<th>Examples From Practice</th>
<th>Related Behavioural Indicator(s)</th>
<th>Performance/Behaviour(s) Student Must Demonstrate</th>
<th>Strategies For Success (Developed in collaboration with the Student)</th>
<th>Date of Achievement</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

Failure to meet the terms of the Learning Plan or unsatisfactory performance in relation to this Learning Plan will result in failure of the course. It is expressly understood that successful completion of this Learning Plan does not automatically result in a successful completion of the course. All related course learner outcomes/behavioural indicators must be met by the end of the course.
The signature of the Student indicates that he/she has had the opportunity to review and discuss his/her clinical performance with his/her Instructor; it does not imply agreement.

____________________________  _____________________________  ______________________________
Student Signature        Instructor Signature                  Nursing Practice Course Coordinator Signature

____________________________  ____________________________  ____________________________
Date Signed        Date Signed                   Date Signed

**STUDENT PROGRESS REPORT**

☐ Student is progressing, but has not yet met the learner outcomes identified in the Learning Plan. Learning Plan will be extended to _____________ (date).

☐ Successfully completed

☐ Unsuccessful

Instructor Signature: _______________________________ Date: ____________________

Student Signature: _______________________________ Date: ____________________
### Appendix A

**SAMPLE: Learning Plan Chart**

<table>
<thead>
<tr>
<th>Area of Concern</th>
<th>Examples From Practice</th>
<th>Related Behavioural Indicator(s)</th>
<th>Performance/Behaviour(s) Student Must Demonstrate</th>
<th>Strategies For Success</th>
</tr>
</thead>
</table>
| Unable to plan and carry out nursing care | • Unable to articulate the steps required for tracheal suctioning despite having a patient with a tracheostomy 2 times previously this term (Feb. 14)  
• Did not complete vital signs as ordered (Jan. 20, Feb. 14)  
• Did not recognize the significance of the patients drop in pulse and did not report the change in pulse to the RN (Jan. 20) | Practices safely. (II.a)  
Supports clinical activities using evidence-based literature, course acquired knowledge, institution policies and procedures, and nursing theories. (V.a)  
Identifies and communicates concerns/safety risks of patients, families, self, and the health care team as appropriate. Applies appropriate strategies to support safe care. (II.c) | • Prepare a plan for nursing care (1-3 priorities and related interventions) for the patient and discuss with the NI at 0900  
• After each shift meet with NI to evaluate care provided (were medications and procedures completed on time, report on the 1-3 nursing priorities with assessment of the effectiveness of the interventions)  
• Review procedures as needed in advance of performing them with a patient  
• Perform all procedures on time and safely  
• Report all vital signs outside of normal range to the RN | • Review current and past course materials as needed to build knowledge base  
• Practice skills in the CSLC  
• Develop a care plan daily to increase knowledge and clinical reasoning  
• Practice self-care |
<table>
<thead>
<tr>
<th>Medication safety</th>
<th>Practices safely. (II.a)</th>
<th>Consistently prepare and administer medication following safe medication practices</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Supports clinical activities using evidence-based literature, course acquired knowledge, institution policies and procedures, and nursing theories. (V.a)</td>
<td>Consistently follow the 7 rights and 3 checks of medication administration</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Consistently follow the University of Calgary Faculty of Nursing Medication Administration policy</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Administer medications within 30 minutes of the time on the order unless the patient condition warrants that medications be held</td>
</tr>
<tr>
<td></td>
<td></td>
<td>If medications are late or held notify primary nurse</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Do not leave medications at the bedside</td>
</tr>
<tr>
<td>Professional behavior</td>
<td>Has not submitted the required number of examples for learner outcomes in anecdotal notes since the term began (6 learner outcomes are overdue as of Feb. 24)</td>
<td>Review the Nurs 489 medication administration on-site practice materials</td>
</tr>
<tr>
<td></td>
<td>Has not developed and completed a make-up plan for 12 hours of mandatory time that was missed</td>
<td>Practice skills in the CSLC</td>
</tr>
<tr>
<td></td>
<td>Is not communicating openly with the project team during on and off campus practice. Is not demonstrating engagement and curiosity for learning.</td>
<td>Develop a method for organizing medication administration times that will work for you and help to prevent late administration of medications</td>
</tr>
<tr>
<td></td>
<td>Demonstrates commitment to learning by: seeking out learning</td>
<td>Consult with primary nurse prior to administering PRN medications</td>
</tr>
<tr>
<td></td>
<td>Submits 6 examples for behavioural indicators in anecdotal notes by (date)</td>
<td>Enters at least two examples into anecdotal notes immediately following project team meetings</td>
</tr>
<tr>
<td></td>
<td>Develops and completes make-up plan as agreed by the Instructor by (date)</td>
<td>Send proposed make-up plan to Instructor within 2 days of signing this learning plan</td>
</tr>
<tr>
<td></td>
<td>Demonstrates active engagement with project team by contributing a minimum of 3 times during each project meeting</td>
<td>Practices contributing to conversations outside of project meetings as well as during project meetings</td>
</tr>
</tbody>
</table>
opportunities; actively participating in discussions; gathering and sharing of evidence. (I.f)
**Student Learning Plan Process**

**START:** Inform Student when a pattern of performance/behaviour has been observed and Student is not meeting course learner outcomes/behavioural indicators

Advising Nursing Practice Course Coordinator (NPCC) of concerns and together determine the need for Learning Plan

**Learning Plan Required**

- **Yes**
  - Instructor and NPCC create Learning Plan using the template. NPCC reviews Learning Plan prior to implementation and sends a copy to the Associate Dean, Undergraduate Practice Education
  - Discuss and sign Learning Plan with Student. Give signed copy to NPCC. Student/Instructor each keep a copy.

- **NO**
  - Continue Student education, evaluation, & feedback

**NPCC**

- **Yes**
  - Review Learning Plan regularly with Student to ensure consistent improvement

- **No**
  - Review Learning Plan regularly with Student to ensure consistent improvement

**Instructor**

- Inform NPCC, Student “at risk of failure” and review documentation with Student. Review poor performance with NPCC and determine time of joint meeting with Student.

- If Student is in NURS 599, the Instructor notifies preceptor of Learning Plan and requests feedback on Student progress on area(s) of concern

- Instructor documents Student’s progress in relation to the Learning Plan.

- Instructor discusses specific examples (anecdotal notes/preceptor feedback) with Student on a regular basis. Student reads and initials the notes reviewed.

- Inform NPCC of the process that the Student is being engaged in and their progression

- Student Performance Improves

- **Yes**
  - Student Performance Improves

- **No**
  - Discuss and sign Learning Plan with Student. Give signed copy to NPCC. Student/Instructor each keep a copy.

- NPCC signs Learning Plan and gives copy to Instructor.

- Review Learning Plan regularly with Student to ensure consistent improvement

- NPCC refers Student for appointment with the Associate Dean, Undergraduate Practice Education, to discuss right to appeal.

- Instructor retains anecdotal notes to support observations, level of achievement, success or failure as evidence.

- Develop summative evaluation in conjunction with NPCC and identify “fail” with supporting documentation

- In conjunction with NPCC, review summative evaluation with Student outlining “fail” status.

- Student Performance Improves

- NPCC refers Student for appointment with the Associate Dean, Undergraduate Practice Education, to discuss right to appeal.